

# CROWD MANAGEMENT TRAINING AND SAFETY TRAINING (ONLINE)

## ONLINE, STCW



AMSA-approved Crowd Management course completed online, in your own time, and from anywhere in the world.

Provides participants with the skills to be able to control a crowd in an emergency situation on board, locate essential safety and emergency equipment on board, communicate effectively with passengers during an emergency, demonstrate the use of personal life-saving appliances and comply with the ship's safety and emergency procedures.

### WHO SHOULD PARTICIPATE?

Personnel providing direct services to passengers in passenger spaces. In Australia, an AMSA-approved Crowd Management certificate is required by all Masters, Officers, Ratings and other personnel serving on board passenger ships engaged on international voyages.

### APPROVED BY

Australian Maritime Safety Authority

### ACCEPTED BY

Antigua and Barbuda Department of Marine Services and Merchant Shipping; Bahamas Maritime Authority; Bermuda Shipping and Maritime Authority; Maritime Authority of the Cayman Islands; Marine Department of Hong Kong; Liberian Registry; Republic of Marshall Islands Maritime Administrator; Panama Maritime Authority.

### CERTIFICATION

The following certificate will be issued by AMC to participants who successfully complete the course:

- Passenger Ship Safety (AMSA approved), meeting the requirements of;
  - Crowd management training & Safety training for personnel providing direct service to passengers in passenger spaces (STCW Reg V/2 and Code Section A-V/2, para 2 and 3, Table A-V/2-1)

### EQUIPMENT REQUIRED

Crowd Management online is provided using the University of Tasmania's online learning environment, MyLO. Please check your browser is set up to use MyLO by checking this [browser information](#).

*I was delighted to find AMC offering an online qualification course that I completed over a weekend in the comfort of my own home. You should be very proud to be one of the first training academies in the world to offer these particular courses online. It was made a cinch by a group of professionals who have produced a relevant and high quality training course - thank you!*

**DURATION:** Online, approximately 7 hours

### AMSA APPROVED COURSE

### COURSE DATES:

Course Fee | Online | \$410

### RELATED COURSES

[Designated Security Duties \(DSD\) Online](#)  
[Bulk Carrier Layout and Construction \(Online\)](#)  
[Longitudinal Stresses on a Ship \(Online\)](#)  
[Maritime Confined Space Entry Refresher Training \(Online\)](#)  
[Crisis Management and Human Behaviour \(Online\)](#)  
[Passenger Safety, Cargo Safety and Hull Integrity \(Online\)](#)

## COVID-19 VACCINATION

AMC Search (AMCS) is operating a COVID-Safe campus aligned with the protocols and procedures established by the University of Tasmania. The safety and wellbeing of staff, students and the broader community is an absolute priority for the University of Tasmania.

From 15th January 2022, anyone coming to any of our campuses, facilities or events will be required to be fully vaccinated or have a medical exemption. This includes: staff, students, residents in University accommodation, consultants, contractors, volunteers and visitors.

## PAYMENT OPTIONS

Payment methods accepted:

- Register now and pay later (payment required 15 days before the course starts)
- Credit Card (online or via (03) 6324-9850)
- Bank Deposit
- Company sponsorship.

Detailed payment options are available [here](#).

## REGISTRATION TERMS

Face to face courses

Cancellations up to 15 working days prior to the scheduled date will be accepted without penalty. Cancellations less than 15 working days will be subject to 100% cancellation fee.

AMC Search reserves the right to cancel the course 15 working days prior to the scheduled date if insufficient registrations are received. Any fees paid for cancelled courses will be refunded in full.

When making flight bookings please ensure you book on a fully refundable basis.

Online courses

Payment of course fees, or authorisation to invoice from your company, is required before access to the online learning environment is provided. Please note, it will take between 2-4 business days to provide your access to the online course if you have not studied previously with AMC Search, the Australian Maritime College or the University of Tasmania.

## COURSE STRUCTURE AND ASSESSMENT INFORMATION

The Crowd Management Course comprises three types of activity:

1. Written learning materials containing images.
2. Video footage that explains the written material and shows examples of how to perform in drills, provide passenger instruction and what to do in an emergency.
3. Four assessments, which require equal to or greater than 80% for each assessment to pass. You have three attempts at each assessment, and failure to gain the 80% required pass mark after the three attempts results in failure of the course. You will need to pay the course fee again to continue.

On successfully completing this course you will be able to:

- Control a crowd in an emergency situation on board.

- Locate essential safety and emergency equipment on board.
- Communicate effectively with passengers during an emergency.
- Demonstrate the use of life-saving appliances.
- Comply with the ship's safety and emergency procedures.

## ONLINE DELIVERY