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CONTROLLING PASSENGER SHIP EMERGENCIES (ONLINE)

ONLINE



History has shown that emergencies on passenger ships can be tragic if the crew do not handle them in a professional and logical manner.

This course provides passenger ship crews with a means to refresh knowledge around the management of emergencies and what passengers will be looking for from the crew. The course covers management tools that are available to the crew, leadership styles that should be used, and passenger behaviour when there is an emergency.

The course is completed with a short scenario based exercise where the student must make choices on how to manage the scenario.

Delivery Method:	100% online training and assessment
Designed for:	This course has been designed as a refresher for seagoing personnel with an interest in passenger ship organisation and resources for emergencies.
Content Types:	Written material, images, video, animations, 3D scenarios
Learning Outcomes:	Upon successful completion of this training, participants will: 1. Explain the purpose and use of the Decision Support System (DSS) on passenger ships. 2. Demonstrate effective leadership behaviours during emergencies. 3. Identify and apply strategies to manage crowd behaviour. 4. Apply vessel Safety Management System (SMS) emergency procedures. 5. Recognise and manage stress and information overload.
Assessment:	An assessment will be provided at the end of the course (fully online), you will have unlimited attempts to achieve the 100% pass mark.
Certification:	Australian Maritime College Completion Statement.

DURATION: Online, approximately 60 minutes

COURSE DATES:
Course Fee | Online | $95

RELATED COURSES

Personal Survival Techniques
Personal Safety and Social Responsibilities
Lifeboat Design and Features (Online)
Preparing for Abandonment, Abandonment, After Abandonment (Online)
Communicating to Passengers in Emergencies (Online)
Introduction to Emergencies on Passenger Ships (Online)

Language:	English
Duration:	Approximately 60 minutes
Compatibility:	Google Chrome, Firefox, Internet Explorer, Edge, Safari, Android Phone, iPhone, iPad
Product Code:	02-007 | Version 1, 15 May 2026
Enrolment:	Click the 'Apply' button to register for the course. Access to the online course will be provided on the next business day.

REGISTRATION TERMS

Face to face courses

Cancellations up to 15 working days prior to the scheduled date will be accepted without penalty. Cancellations less than 15 working days will be subject to 100% cancellation fee.

AMC Search reserves the right to cancel the course 15 working days prior to the scheduled date if insufficient registrations are received. Any fees paid for cancelled courses will be refunded in full.

When making flight bookings please ensure you book on a fully refundable basis.

PAYMENT TERMS

Online course registrations

Payment of course fees, or authorisation to invoice from your company, is required before access to the online learning environment is provided. Please note, it will take between 2-4 business days to provide your access to the online course if you have not studied previously with AMC Search, the Australian Maritime College or the University of Tasmania.

Self-funded registrations

Once payment is requested, it must be received by the stated deadline. If payment is not received and no contact has been made by that deadline, AMC Search reserves the right to remove you from the course.

Company sponsored registrations

All company-sponsored registrations must be supported by a valid Purchase Order (PO) within 7 days of registration. Please send the PO to AMCS.courses@utas.edu.au and include the student's name in the subject line. If these requirements are not met, AMC Search reserves the right to remove the student from the course.

PAYMENT OPTIONS

Payment methods accepted:

- Register now and pay later (payment required 15 days before the course starts)
- Credit Card (online or via (03) 6324-9850)
- Bank Deposit
- Company sponsorship.

Detailed payment options are available here.

ONLINE DELIVERY