



# COMMUNICATING TO PASSENGERS IN EMERGENCIES

# **ONLINE**

Learning Outcomes:

Assessment:

This course is designed to provide insights into how the crew of a passenger ship should communicate with passengers in an emergency. The course will take you through how to make announcements, terminology that should be used when talking to passengers in an emergency, and how to ensure they are most likely to follow instructions.



**DURATION:** Online, approximately 30 minutes

**COURSE DATES:** 

Course Fee | Online | \$45

Delivery Method: 100% online training and assessment

This course has been designed for Designed for: any seafarers that are likely to be

working in passenger ships.

Content Types: Written material, images, video,

animations, 3D scenarios

Upon successful completion of this

training, participants will:

1. Understand the need to clear

instructions on passenger ships

2. Know the appropriate communications method to use with

passengers

3. Be able to identify what languages should be used on a passenger ship 4. Understand the importance of providing emergency information

when passengers join a vessel.

An assessment will be provided at the

end of the course (fully online), you will have unlimited attempts to

achieve the 100% pass mark.

Certification: Australian Maritime College

Completion Statement.

Language: English

Duration: Approximately 30 minutes

Google Chrome, Firefox, Internet

Compatibility: Explorer, Edge, Safari, Android Phone,

iPhone, iPad

#### **RELATED COURSES**

Crisis Management and Human Behaviour (Online) Crowd Management Training and Safety Training (Online) Introduction to Emergencies on Passenger Ships Product Code: 02-005 | Version 1, 05 November

2025

Click the 'Apply' button to register for the course. Access to the online

course will be provided on the next

business day.

## **COVID-19 VACCINATION**

**Enrolment:** 

AMC Search (AMCS) is operating a COVID-Safe campus aligned with the protocols and procedures established by the University of Tasmania. The safety and wellbeing of staff, students and the broader community is an absolute priority for the University of Tasmania.

We strongly encourage everyone to remain up to date with their COVID-19 vaccinations but no longer require our students to be vaccinated to come to our university campuses, facilities or events.

#### **PAYMENT OPTIONS**

Payment methods accepted:

- Register now and pay later (payment required 15 days before the course starts)
- Credit Card (online or via (03) 6324-9850)
- Bank Deposit
- · Company sponsorship.

Detailed payment options are available here.

#### **REGISTRATION TERMS**

Face to face courses

Cancellations up to 15 working days prior to the scheduled date will be accepted without penalty. Cancellations less than 15 working days will be subject to 100% cancellation fee.

AMC Search reserves the right to cancel the course 15 working days prior to the scheduled date if insufficient registrations are received. Any fees paid for cancelled courses will be refunded in full.

When making flight bookings please ensure you book on a fully refundable basis.

#### Online courses

Payment of course fees, or authorisation to invoice from your company, is required before access to the online learning environment is provided. Please note, it will take between 2-4 business days to provide your access to the online course if you have not studied previously with AMC Search, the Australian Maritime College or the University of Tasmania.

### **ONLINE DELIVERY**