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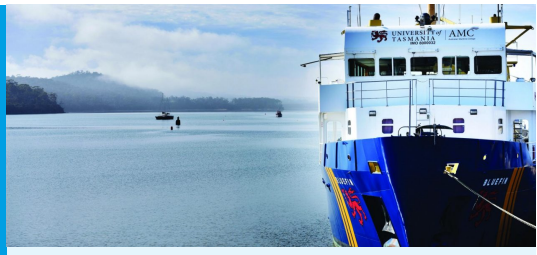
CRISIS MANAGEMENT AND HUMAN BEHAVIOUR (ONLINE)

ONLINE, STCW

COURSE ALSO KNOWN AS:
PASSENGER SHIP TRAINING



DURATION: Online, approximately 7 hours

AMSA APPROVED COURSE

COURSE DATES:
Course Fee | Online | $445

AMSA-approved Crisis Management and Human Behaviour course completed online, in your own time, and from anywhere in the world.
Provides participants with the skills to organise shipboard emergency procedures, optimise the use of resources, control response to emergencies, control passengers and other personnel during emergency situations, establish and maintain effective communications.

Crisis Management and Human Behaviour training is for Masters, Chief Engineer Officers, Chief Mates, Second Engineer Officers and any person designated on the muster list as having responsibility for the safety of passengers in emergency situations (STCW Section A-V/2, paragraph 4).

WHO SHOULD PARTICIPATE?

Masters, Chief Engineer Officers, Chief Mates, Second Engineer Offices and any person designated on muster lists as having responsibility for the safety of passengers in emergency situations on board passenger ships.

APPROVED BY

Australian Maritime Safety Authority with Marine Order 70.

ACCEPTED BY

Antigua and Barbuda Department of Marine Services and Merchant Shipping; Bahamas Maritime Authority; Bermuda Shipping and Maritime Authority; Maritime Authority of the Cayman Islands; Marine Department of Hong Kong; Liberian Registry; Panama Maritime Authority.

CERTIFICATION

The following certificate will be issued by AMC to participants who successfully complete the course:

- Passenger Ship Safety (AMSA approved), meeting the requirements of;
  - Crisis Management & Human Behaviour (STCW Reg V/2 and Code Section A-V/2, para 4, Table A-V/2-2)

PASSENGER SHIP TRAINING

AMCS provide the full suite of Passenger Ship Training as outlined in STCW Section A-V/2. There are three courses relating to Passenger Ships:

1. Crowd Management: required by STCW Section A-V/2, paragraph 3 for Masters, Officers, Ratings and personnel designated on the muster list to assist passengers in emergency situations. Click here for course information
2. Crisis Management and Human Behaviour: required by STCW Section A-V/2,

RELATED COURSES

Crowd Management Training and Safety Training (Online)
Passenger Safety, Cargo Safety and Hull Integrity (Online)
Bulk Carrier Layout and Construction (Online)
Longitudinal Stresses on a Ship (Online)
Maritime Confined Space Entry Refresher Training (Online)

paragraph 4 for Masters, Chief Engineer Officers, Chief Mates, Second Engineer Officers and any person designated on the muster list as having responsibility for the safety of passengers in emergency situations.

3. Passenger Safety, Cargo Safety & Hull Integrity: required by STCW Section A-V/2, paragraph 5 for Masters, Chief Engineer Officers, Chief Mates, Second Engineer Officers and every person assigned immediate responsibility for embarking and disembarking passengers, for loading, discharging or securing cargo, or for closing hull openings on board ro-ro passenger ships. Click here for course information

EQUIPMENT REQUIRED

Crisis Management and Human Behaviour online is provided using the University of Tasmania's online learning environment, MyLO.

The course involves the viewing of multiple videos, which require a reasonable internet connection speed. To complete the final assessment, you will need access to a web camera.

Computer setup: Check your computer and/or browser are set up to enable MyLO to work properly by running a browser check.

ONLINE TRAINING EXAMPLE

REGISTRATION TERMS

Face to face courses

Cancellations up to 15 working days prior to the scheduled date will be accepted without penalty. Cancellations less than 15 working days will be subject to 100% cancellation fee.

AMC Search reserves the right to cancel the course 15 working days prior to the scheduled date if insufficient registrations are received. Any fees paid for cancelled courses will be refunded in full.

When making flight bookings please ensure you book on a fully refundable basis.

PAYMENT TERMS

Online course registrations

Payment of course fees, or authorisation to invoice from your company, is required before access to the online learning environment is provided. Please note, it will take between 2-4 business days to provide your access to the online course if you have not studied previously with AMC Search, the Australian Maritime College or the University of Tasmania.

Self-funded registrations

Once payment is requested, it must be received by the stated deadline. If payment is not received and no contact has been made by that deadline, AMC Search reserves the right to remove you from the course.

Company sponsored registrations

All company-sponsored registrations must be supported by a valid Purchase Order (PO) within 7 days of registration. Please send the PO to AMCS.courses@utas.edu.au and include the student's name in the subject line. If these requirements are not met, AMC Search reserves the right to remove the student from the course.

PAYMENT OPTIONS

Payment methods accepted:

- Register now and pay later (payment required 15 days before the course starts)
- Credit Card (online or via (03) 6324-9850)
- Bank Deposit
- Company sponsorship.

Detailed payment options are available here.

COURSE STRUCTURE AND ASSESSMENT INFORMATION

The Crisis Management and Human Behaviour Course is made up of 3 types of activities:

1. Written learning materials including images.
2. Video footage that explains the written material and shows examples of how to perform in drills, provide passenger instruction and what to do in an emergency.
3. An assessment, which require equal to or greater than 60% to pass. The assessment requires a webcam to record the assessment process. Three attempts are provided, and failure to gain the 60% required pass mark after the three attempts results in failure of the course. If you fail, you'll need to pay the course fee again to continue.

On successfully completing this course you will be able to:

- Organise shipboard emergency procedures.
- Optimise the use of resources.
- Control response to emergencies.
- Control passengers and other personnel during emergency situations.
- Establish and maintain effective communications.

ONLINE DELIVERY