



# Maritime Resource Management (MRM)

## Course Fee

AUD \$ 2,250

## Includes:

- AMC Search writing materials
- Course notes
- Morning and afternoon tea

## Course Duration

3 days

## Venue

AMC Newnham Campus

## Contact Details

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Tas 7248

Courses can be tailored to meet specific client operational requirements. Options are also available for delivery of the MRM program at, or nearby, client premises around Australia and/or internationally.

## Course Aim

To minimise the risk of incidents by encouraging safe and responsible behaviour. The course aims to foster positive attitudes favouring good personal communication, excellence in leadership skills and compliance with operating procedures.

MRM is ideal for deck and engineering officers together with maritime pilots. and shore based personnel who have interaction with the shipping environment. The objective is to ensure that sound resource management practices underpin everyday operations. The principles covered include:

- An understanding of the Human Factor within the Maritime environment
- Recognition of the significance of consistent good management and teamwork.
- A willingness to change behaviour in a positive direction.
- Awareness of the importance of using common management-related terminology.

## Content

- Attitudes and Management Skills
- Cultural Awareness
- Communication and Briefings
- Challenge and Response
- Short Term Strategy
- Authority and Assertiveness
- Management Styles
- Workload
- State of the Ship
- Human Involvement in Error
- Judgment and Decision Making
- Leadership in Emergencies
- Crisis and Crowd Management
- Automation Awareness

## Course Times

0900-1700 (*may vary on individual timetables*)

## Course Approval

AMC is an approved training provider of the Swedish Club MRM course, and the workshop leader, Captain Ian Rodrigues is licensed by the Swedish Club to run the course.

AMSA approved, meeting the Bridge Resource Management requirements of



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Table A-II/1 of STCW78 as amended

## Certificate

Participants who satisfactorily complete the course will be issued:

- Swedish Club Maritime Resource Management Certificate
- AMSA approved AMC Certificate meeting the Bridge Resource Management requirements of Table A-II/1 of STCW78 as amended

## Delivery Strategy

Workshops, lectures, application case role-play

## Assessment Strategy

Participation in group exercises, role playing and class discussion. Full attendance and active participation is essential.

## Safety Information

Course participants are requested to note the following safety information: Enclosed footwear must be worn at all times. The AMC Occupational Health & Safety requirements will be adhered to throughout the course. Government regulations prohibit smoking in classrooms or within 10 metres of buildings.

## Application

Online via: <http://www.amcsearch.com.au/courses/>

This facility provides for course fees to be paid by a secure online transmission of your credit card details. Credit card payments are processed using eWAY secure online payment technology. Mastercard, Visa, Amex and Diners are accepted.

## On-Campus Accommodation

Norfolk Hall is self check-in, and offers motel style accommodation with queen or king size beds, television, fridge and ensuite bathroom facilities. Rates are: \$85 per night. All meals are available for purchase from AMC Cafeteria. For further information and to make a reservation, please contact a short course team member, or refer to:

<http://www.amcsearch.com.au/home/accommodation/>

## Terms

1. To secure your enrolment, payment of 50% of the course fee is required. Cancellations up to 15 working days prior to the scheduled date will be accepted without penalty. Cancellations less than 15 working days will be subject to 100% cancellation fee.
2. AMC Search reserves the right to cancel the course if insufficient registrations have been received by seven days from commencement of course. Any fees paid for cancelled courses will be refunded in full.
3. When making flight bookings please ensure you book on a fully refundable basis.